



Supervisory Skills Certificate Series:

Problem Solving and Decision Making (Hybrid: Live Online or In-Person)

October 10, 2023
9:00 am — 11:00 am

Online attendees will be required to have their cameras on for the duration of each session in the series in order to earn their certificate of completion for the series.

PRESENTER:

Romont Johnson
Avient Corporation



This program has been submitted to the HR Certification Institute (HRCI) for review. The Employers' Association is a recognized provider of recertification credits. The use of this official seal confirms that this Activity has met HR Certification Institute's® (HRCI®) criteria for recertification credit pre-approval.



The Employers' Association is recognized by SHRM to offer Professional Development Credits (PDCs) for SHRM-CP® or SHRM-SCP® recertification activities.



Even in the smoothest-running operations, problems are bound to arise at one point or another. As a leader, you can ensure that your team is well-equipped to identify the problem, analyze its root cause, and move forward with a solution that will keep your team on track and on schedule.

In this solutions-focused session, you will learn the following:

- Understand the steps to effective problem solving
- Use the "5 Whys" method of problem solving
- Make brainstorming safe
- Utilize both fast and slow thinking
- Implement methods to facilitate decision making

Register your team today!

Pricing

- List price \$215
- EA Member \$155
- Early Bird EA Member (register before September 26)..... \$135

Register online at www.TheEA.org

Or call the EA at 419-893-3000

Company: _____

Contact: _____ Phone: _____

Email _____

Address: _____ City _____ ST _____ ZIP _____

Registrant 1 _____

Registrant 2 _____

Registrant 3 _____

Registrant 4 _____

Registrant 5 _____

*You may send a substitute at any time; however, no-shows or cancellations within 5 full business days of the program will be responsible for the full registration fee. The Employers' Association reserves the right to reschedule or cancel seminars if minimum requirements are not met.