



Advanced Supervisory Skills Certificate Series: Delivering Constructive Feedback

(Hybrid: Live Online or In-Person)

September 26, 2023
9:00 am — 11:00 am

PRESENTER:

Bob Bethel
The Employers' Association



This program has been submitted to the HR Certification Institute (HRCI) for review. The Employers' Association is a recognized provider of recertification credits. The use of this official seal confirms that this Activity has met HR Certification Institute's® (HRCI®) criteria for recertification credit pre-approval.



The Employers' Association is recognized by SHRM to offer Professional Development Credits (PDCs) for SHRM-CP® or SHRM-SCP® recertification activities.



Many times, we've not been given the tools and confidence to have the conversations that need to happen at the workplace. This session will do just that...equip participants with the specific steps they need to have successful challenging conversations with direct reports and even peers.

In this session, participants will learn:

- What constructive feedback looks and sounds like
- When and where feedback should take place
- The importance of setting clear expectations
- The power of the deliberate follow-up
- How to keep emotions in check
- How to diffuse anger and negative emotions

Register your team today!

Pricing

- List price **\$215**
- EA Member **\$155**
- Early Bird EA Member (register before September 12).. **\$135**

Register online at www.TheEA.org
Or call the EA at 419-893-3000

Company: _____

Contact: _____ Phone: _____

Email _____

Address: _____ City _____ ST __ ZIP _____

Registrant 1 _____

Registrant 2 _____

Registrant 3 _____

Registrant 4 _____

Registrant 5 _____

*You may send a substitute at any time; however, no-shows or cancellations within 5 full business days of the program will be responsible for the full registration fee. The Employers' Association reserves the right to reschedule or cancel seminars if minimum requirements are not met.