

aPHR™ EXAM WEIGHTING BY FUNCTIONAL AREA & YOUR COURSES ALIGNMENT

Functional Area	Your Course (s)
i difetional Area	Example: MANG 101 Human Resource Management
<i>FUNCTIONAL AREA O1: HR OPERATIONS</i> (38%) Understanding the tactical and operational tasks related to workforce management and the HR function. Complying with the laws, regulations, and policies that affect the organization.	
<i>FUNCTIONAL AREA O2: RECRUITMENT AND SELECTION</i> (15%) Understanding the hiring process including regulatory requirements, sourcing of applicants, formal interview and selection process, and on-boarding of a new hire.	
<i>FUNCTIONAL AREA O3: COMPENSATION AND BENEFITS</i> <i>(14%)</i> Understanding concepts related to total rewards such as pay and benefit programs. Responding to employee questions and handling claims in compliance with applicable laws, regulations, and company policies.	
<i>FUNCTIONAL AREA O4: HUMAN RESOURCE</i> <i>DEVELOPMENT AND RETENTION (12%)</i> Understanding the techniques and methods for delivering training programs and developing individual employees.	
<i>FUNCTIONAL AREA O5: EMPLOYEE RELATIONS (16%)</i> Understanding the methods organizations use to monitor and address morale, performance, and retention. Balancing the operational needs of the organization with the well-being of the individual employee.	
<i>FUNCTIONAL AREA O6: HEALTH, SAFETY, AND SECURITY</i> <i>(5%)</i> Understanding the laws, regulations, and policies that promote a safe work environment. Use risk mitigation procedures to protect against workplace hazards.	