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TheEA.org



Supervisory Academy

Keep Great People, Build skills, See Results.

Studies show that people don't leave companies, they leave the person who directs their daily work. To help you retain your top talent, we equip your supervisors, managers and leads with the tools they need to better manage (and thus retain) those top performers.

These front line leaders are the keys to a healthy and productive culture. They are in charge of getting results with people. If you take the time to invest in developing their skills, the results you want will follow.

Why is this training important?

It retains your top performers. It can make employees more productive. If your supervisors not only know the processes (whether it's the front office or on the production floor) but also are skilled in communication, they will be more effective in ensuring smooth running operations. In addition, having qualified supervisors increases retention through positive employee relationships.

Here's what we can do for you:

We offer a series of eleven two-hour content specific sessions, delivered on-site, at any time of the day or night. You can pick and choose from the eleven sessions offered, or you can implement all of them. Content can also be customized. Sample topics include:

- Understand Roles and Responsibilities
- Effective Communication
- ABCs of Employment Compliance
- Managing Change
- Coaching/Corrective Action
- Motivation and Recognition
- Resolving Conflict
- Problem Solving
- Building Trust on a Team
- Performance Management
- Time Management

Pricing: Contact us for a price quote (discounted for EA members) and a full proposal.

What our customers are saying...

"Our experience with the EA's Supervisory Academy has been outstanding! The training content was relevant and presented in a way that engaged participants at a high level. We also liked the fact that each session included a Personal Action Plan, that helped participants capture key learning points and then apply them. The EA trainers demonstrated a high level of expertise, and are natural and personable presenters. We have had a number of our front line leaders go through the Academy with tangible and positive results. The EA was very flexible with scheduling, and customized content to our environment. Thanks EA!"

Barb Shklar, SHRM-SCP
Employee and Community Relations Manager
Hearthside Food Solutions, LLC

Meet your available trainers!



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