

THE EMPLOYERS' ASSOCIATION THE REGIONAL HR RESOURCE

## 2005-2006 <br> THE OFFICE \& CLERICAL WAGE AND SALARY SURVEY

## Proper Use of The Employers' Association's 2005-2006 Wage \& Salary Survey

We offer our sincere appreciation to those employers who contributed wage and salary data in order to make this report possible. The Employers' Association recognizes the commitment of time necessary to gather and organize data for survey participation. It is our belief that such information is vital to assist companies in making effective compensation decisions. The survey data contained in this report were gathered and compiled May-June 2005.

Survey Policy Statement: The Employers' Association guarantees that data received for all surveys will be held in strict confidence. Only members of The EA's research staff will see the data provided for surveys. All surveys produced by The EA are most effectively used when employed as a guide for management, together with other data, to determine the company's position and its alternatives. Survey users should not attempt to use survey results and summaries as absolute standards. Any survey data should be used in advance of any readjustments of rates, schedules or policies. In case of collective bargaining, any references to survey data should be removed from the bargaining sessions. The information contained in The EA surveys has been furnished on a confidential basis, and all survey users are requested to maintain this confidence by restricting the use of surveys to authorized personnel only.

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Survey Categories: This survey breaks out the data into seven separate reports. These reports are: Engineering \& Technical; Executive; Health Care; Information Systems; Office \& Clerical; Production, Maintenance, \& Service; and Professional, Managerial, \& Supervisory.

## Survey Price

EA member company participants
EA member company non-participants
Non-member company
Additional copies of the same report

## Individual Report

first copy, no charge
$\$ 85$
$\$ 200$

## All Seven Reports

\$595
\$1400

Wage and salary information will only be released to the Primary Contact on file per EA policy.

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## How To Use The 2005-2006 Wage \& Salary Survey

The following information will assist you in proper interpretation of the survey data.
Data Sheets: A position must have a minimum of five organizations reporting data to be published in this report.
Data Break-Outs: Data for the survey have been broken out according to a variety of variables and statistics. These variables include: company size, geographic area, unionization match, and industry type. These variables provide a more defined view of the compensation environment for particular job positions.

In order to ensure the confidentiality of all survey respondents and the usefulness of the survey, data for some break-out variables may not be presented.

- When no data were reported for a demographic, the demographic will not be displayed.
- When fewer than 3 organizations report average rates, Insufficient Data is displayed.
- When fewer than 5 average rates are reported, -- is printed for all percentiles.
- When 5-10 average rates are available, the $10^{\text {th }}$ and $90^{\text {th }}$ percentiles will not be printed.

While these requirements will ensure that the identity of companies participating in the survey remains confidential, they also ensure that survey results will be both beneficial to survey users and reflective of the local compensation environment.

Wages vs. Salaries: The survey contains wage data reported in either hourly figures or annual figures. In some cases, an organization may compensate an employee hourly yet in our survey, the figures are reported annually. To convert the data from annual wages to hourly wages, simply divide the annual figure by 2080 ( 40 hours a week X 52 weeks a year). In cases where an employee is compensated annually and our figures are hourly, simply multiply the hourly wage by 2080 ( 40 hours a week X 52 weeks a year).

## Shift Premiums

Afternoon Shift: 67 out of 195 participating organizations ( $34 \%$ ) offered a straight dollar amount (per hour) shift premium which averaged $\mathbf{3 9}$ d.
Evening Shift: 66 out of 195 participating organizations (34\%) offered a straight dollar amount (per hour) shift premium which averaged $\mathbf{4 2}$.

## Definition of Terms and Statistics

Job Titles, Descriptions, and Codes: Job titles, descriptions, job codes and how each job is reported appear at the top of each job sheet. Also shown is a reference code.

Total Responses: Presents consolidated survey data. These data relate to all survey respondents.

Company Size: Survey data have been broken out into five company sizes. It is important to note that the size category includes all employees within a company, not just the employees for which that company has reported survey data.

Geographic Area: Survey data have been broken out into six geographic areas. These areas are:

- Lucas County
- Wood County
- Area 3-Williams, Fulton, Defiance, Henry, Paulding, and Putnam Counties
- Area 4-Hancock, Wyandot, Seneca, Sandusky, Ottawa, Erie, and Huron Counties
- All other Ohio Counties
- Michigan


## Match:

- Union: Some or all company employees are represented by a union (not necessarily the employees reported in this job).
- Non-Union: No company employees are represented by a union.

Industry Type: Survey participants provided SIC numbers which have been combined into five different categories:

- Manufacturing Non Durables / Construction
- Manufacturing Durable
- Wholesale / Retail / Transportation / Communication
- Service
- Government / Finance / Insurance / Real Estate

Number of Organizations (Orgns.): This indicates the total number of organizations that provided data for the individual job position.
Number of Employees (Empls.): This indicates the total number of employees whose wages were reported for that job position.
Average (Base Wage or Salary): This is the average base rate (excluding bonuses, overtime, etc.) paid by the average company. This is computed by totaling the average rate for each company, adding all the averaged company rates together, and dividing by the total number of companies submitting data for that position.

Weighted Average: This is the average base rate (excluding bonuses, overtime, etc.) earned by the average employee. This is computed by multiplying the number of employees in that position by their average rate and summing the product of those totals. The sum is then divided by the total number of employees reporting for that position.
Percentiles Reported: Determined by listing all of the reported averages rates in ascending order. This allows the user to see the distribution of rates in the sample.

10th Percentile: $10 \%$ of the sample rates are at or below this rate and $90 \%$ are above this rate.
25th Percentile: 25\% of the sample rates are at or below this rate and $75 \%$ are above this rate. Also called the 1 st Quartile rate.
50th Percentile: 50\% of the sample rates are at or below this rate and $50 \%$ are above this rate. Also called the Median, or Middle rate.
75th Percentile: 75\% of the sample rates are at or below this rate and $25 \%$ are above this rate. Also called the $3 r d$ Quartile rate.
90th Percentile: 90\% of the sample rates are at or below this rate and $10 \%$ are above this rate.

Cash Variable Pay: This is the average annual amount of performancebased pay. This includes any form of cash incentive, bonus, profit sharing, or any other similar form of variable cash compensation. This does not include overtime payments or shift differentials.

## Participant Analysis (195 Participants)

Industry Type


Geographic Area


Lucas County 58\%

## Employment Size

$$
\text { 251-500 Employees } 12 \%
$$



Union Status


## PARTICIPATING ORGANIZATIONS

## Office \& Clerical Wage \& Salary Survey

Active Mobility of Ohio, Inc.
Advanced Control Solutions, Inc.
AK Tube LLC
Alex Products
Allied Moulded Products, Inc.
Alpha Coatings, Inc.
American Red Cross
ATI Warehouse/Shrader Tire and Oil
Automatic Feed Company
Bard Manufacturing Company
Bay Controls Inc.
Bennett Management Group
Betco Corporation
Biofit Engineered Products
Blissfield Manufacturing Co.
Bollin Label System
Bottomline Ink
Bowling Green State University
Brooks Insurance Agency
Brush Wellman
Buckeye Cablesystem
Burns Consulting Associates, Inc.

C\&W Tank Cleaning
Carruth Studio, Inc.
Catholic Diocese of Toledo
Checker Distributors
Children's Resource Center
Church \& Dwight Co., Inc.
CISP
City of Bowling Green
CK Technologies
ClappDiCO Corporation
Clark Fixture Technologies
Clarke Power Products, Inc.
Clyde Tool \& Die, Inc.
CMC Group, Inc.
Comfort Line Ltd.
Cooper and Walinski, LPA
Corporate Intelligence Consultants, Inc.
Croghan Colonial Bank
Dalton Corporation
Dana Corp. Corporate Headquarters
Dana Corp-Hose and Tubing Products
Davis College

Defiance Precision Products
Defiance Regional Medical Center
Delafoil, Inc.
Detroit Stoker
DIEnamic Solutions Manufacturing
Dillin Engineered Systems, Corp.
Dura Temp Corporation
Dynamic Dies, Inc.
ENT Physicians, Inc
Epic Technologies
Epilepsy Center

## Exel

Farmers Commission Co.
Fenner Dunlop (Toledo)
Filmtec, Inc.
Findley Davies
First Solar, L.L.C.
Fisher-Titus Medical Center
Fostoria Industries, Inc.
Front Path Health Coalition
Frozen Specialties
Gendron

| Global Growth Group | Kenakore Solutions | Nemcomed, Inc. |
| :--- | :--- | :--- |
| Goodwill Industries of NW OH | Kraft Foods Global, Inc. | North Star BlueScope Steel, LLC |
| Great Lakes Credit Union | Krendl Machine Company | Oldcastle Glass Perrysburg |
| Great Lakes Risk Management | Kuhlman Corporation | One Source Management |
| Great Lakes Window | L.E. Smith Company | Parker Hannafin Hydrualic Filter Div |
| Gross Electric, Inc. | Lourdes College | Parker Steel Company |
| Guardian Automotive Products | Lucas County Children Services | Peerless Machinery Corp |
| Guardian Millbury Corp. | Lucas County Job and Family Services | Perstorp Polyols Inc. |
| H A International | Lutheran Homes Society | Phoenix Services, Inc. |
| Harris Health Trends | Marathon Special Products | Phoenix Technologies, LLC |
| Hart Associates | Masonite DorFab-Toledo | Planned Parenthood of Northwest Ohio |
| HCR ManorCare | Matrix Technologies, Inc. | Plastex Industries, Inc. |
| Heartland Healthcare Services | Mennel Milling Company | Poly-Foam International, Inc. |
| Henry Filters, Inc. | Mercy Health Partners | Power Brushes, Inc. |
| Hickory Farms, Inc. | Midway Products Group | Powerlasers Corporation |
| Hospice of Northwest Ohio | Midwest Laser Systems, Inc | Powers \& Sons |
| Hylant Group | Midwest Paper Specialties | Principle Business Enterprises, Inc. |
| ICP, Inc. | ProMedica Health System/The Toledo Hosp |  |
| Impact Products LLC | Reconstructive and Aesthetic Surgeon |  |
| Innovative Handling \& Metalfab, LLC | Ridwest Stamping, Inc. | Reed Vision Associates, P.C. |
| Janesville-Sackner Group | Retina Vitreous Associates, Inc. |  |
| Jann's Netcraft, LLC | RL King Agency, Inc. |  |
| Johnson Controls/Battery Group | Rosenboom Machine \& Tool, Inc |  |
| Kaufman Engineered Systems | Mowmark |  |
| Kellermeyer Company | Sauder Woodworking Company |  |

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Savage and Associates, Inc.
Sentinel Fluid Controls
Seymour & Associates
Sigma Technologies
Signature Bank, National Association
Silbond Corporation
Silgan Plastics-Port Clinton
Sisters of St. Francis
Sofo Foods
Solae LLC
Spangler Candy Company
SSOE, Inc.
Start Wireless Group (Page Plus)
Sunrise Windows
Sunshine INC. of N.W. Ohio
Superior Uniform Sales, Inc.
Teledyne Continental Motors
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Textileather Corporation
The Andersons, Inc. / Lucas
The Bellas Company
The Calphalon Group
The Image Group
The Mills Company
The Ohio \& Michigan Paper Company
The Sight Center of NW Ohio
The Toledo Zoo
The University of Toledo
Therma-Tru Corporation
TL Industries, Inc.
Tolco Corporation
Toledo Area Chamber of Commerce
Toledo Area Metroparks
Toledo Clinic, Inc.
Toledo Fire Fighters Federal Credit

Toledo Hearing and Speech Center
Toledo Legal News
Toledo Metropolitan Area Council of Govt
Toledo Molding \& Die, Inc.
Toledo Museum of Art, The
TolTest, Inc.
Treu House of Munch, Inc.
Try Hours, Inc.
United Jewish Council of Greater Tol
United Way of Greater Toledo
Vail Products
Valko and Associates
William Vaughan Company
Wood County Hospital
Wurtec
Zepf Community Mental Health Center

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## 11 Accounting Clerk A A11S. 5

Reported - Annually
Under general supervision, performs a variety of routine duties related to the accounting or bookkeeping function following varied and standardized procedures. Performs such duties as reconciling bank statements, postings, and balancing general or subsidiary ledgers, processing payments and compiling segments of monthly closings, annual reports, etc. 2-5 years experience.

|  | Base Pay |  |  |  |  |  |  |  |  |  | Cash Variable Pay |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. Orgns. | No. Empls. | Avg. | Wtd. Avg. | 10th | $\begin{gathered} \text { Percenti } \\ \text { 25th } \\ \hline \end{gathered}$ | les Rep 50th | orted 75th | 90th |  | No. Org. | Avg. |
| Total Responses Company Size | 81 | 149 | 30,731 | 30,700 | 24,523 | 27,071 | 30,242 | 34,902 | 38,355 |  | 10 | 4,305 |
| 1-50 | 20 | 27 | 31,532 | 31,534 | 25,250 | 27,716 | 30,500 | 33,640 | 38,830 |  |  |  |
| 51-150 | 27 | 42 | 30,691 | 28,772 | 24,523 | 24,523 | 28,000 | 32,216 | 36,183 |  |  |  |
| 151-250 | 12 | 17 | 32,257 | 30,342 | 24,900 | 25,854 | 26,042 | 36,467 | 39,400 |  |  |  |
| 251-500 | 11 | 18 | 28,359 | 28,342 | 24,570 | 27,607 | 27,789 | 29,182 | 30,642 |  |  |  |
| $\begin{aligned} & 500+ \\ & \text { Geographic Area } \end{aligned}$ | 11 | 45 | 30,080 | 33,076 | 24,015 | 30,389 | 34,902 | 37,782 | 38,355 |  | 3 | 11,149 |
| Lucas County | 40 | 77 | 31,315 | 31,854 | 26,034 | 27,753 | 30,816 | 37,480 | 38,355 |  | 5 | 7,463 |
| Wood County | 14 | 30 | 29,608 | 31,426 | 22,504 | 27,911 | 34,430 | 34,902 | 34,902 |  |  |  |
| Area 3 | 11 | 16 | 30,052 | 27,897 | 25,534 | 26,000 | 28,600 | 33,000 | 38,513 |  |  |  |
| Area 4 | 8 | 16 | 30,537 | 27,554 | 24,523 | 24,523 | 24,712 | 27,618 | 38,146 |  |  |  |
| All Other Ohio Counties | 3 | 5 | 32,354 | 28,264 | -- | 22,130 | 22,130 | 37,466 | -- |  |  |  |
| Michigan Match | 5 | 5 | 30,034 | 30,034 | -- | 24,908 | 30,638 | 34,857 | -- |  |  |  |
| Union | 19 | 42 | 31,696 | 32,180 | 26,817 | 29,182 | 31,199 | 34,902 | 37,773 |  | 3 | 10,546 |
| Non Union Industry Type | 62 | 107 | 30,435 | 30,118 | 24,523 | 25,959 | 29,120 | 34,500 | 38,355 |  | 7 | 1,630 |
| Manufacturing Non Durables/Construction | 6 | 16 | 36,209 | 37,550 | 29,221 | 38,355 | 38,355 | 38,355 | 41,713 |  |  |  |
| Manufacturing Durables | 39 | 54 | 30,468 | 29,243 | 22,130 | 26,232 | 29,910 | 31,200 | 38,083 |  | 5 | 1,335 |
| Whlsle/Retail/Trans/Communication | 7 | 11 | 27,461 | 27,259 | 25,176 | 26,042 | 26,042 | 28,454 | 30,682 |  |  |  |
| Service | 21 | 46 | 30,532 | 31,615 | 27,092 | 27,771 | 33,000 | 34,902 | 34,961 |  |  |  |
| Govt/Finance/Insurance/Real Estate | 8 | 22 | 31,287 | 29,098 | 24,523 | 24,523 | 26,780 | 29,182 | 38,657 |  |  |  |

## 12 Accounting Clerk B A12S. 5 <br> Reported - Annually

Under immediate supervision, performs one or more routine accounting/bookkeeping operations, such as: posting simple journal vouchers, accounts payable vouchers, entering vouchers into register, reconciling bank statements and posting subsidiary ledgers controlled by general ledgers. This job does not require a knowledge of accounting principles and is often found where more routine accounting work is subdivided on a functional basis among several workers. Includes entry level positions, up to 2 years experience.


## 13 Cost Clerk A13S.5 Reported - Annually

Performs semi-routine work of some variety, requiring care and accuracy in selecting correct figures and proper entries and calculations. Works with requisitions, assembly lists, production time cards, and standard cost sheets. Accumulates data and makes calculations to arrive at assembly requisition pricing, final standard costs, existing ratio between costs and selling prices on various products.


## 14 Billing Clerk A14S. 5

Reported - Annually
Prepares a variety of statements, bills and invoices, by typewriter or computer, to be sent to customers, persons or firms for services rendered, showing an itemized account of the amount owed. Obtains information from purchase orders, sales and charge slips, or from other records. May calculate amounts to be placed on bills and may check calculations copied from the records.


## 22 Buyer - Assistant C5H. 5

Reported - Hourly
Assists Buyer or Purchasing Agent in general routine work. Maintains records, obtains bids, and places orders for smaller purchases when authorized.


## 23 Purchase Follow-Up Clerk C6H. 5

Reported - Hourly
Keeps order card files up-to-date on purchases, notes promise dates, and checks materials received against purchase orders. Writes letters to vendors as needed on delayed deliveries following standardized form or makes contact by phone. Checks overdue items on schedules from material control department. May type purchase orders and perform miscellaneous clerical duties.


## 24 Chemical Process Operator D1H. 5

Reported - Hourly
Tends batch stills. Pumps or pours specified types and quantities of materials into still. Draws samples for lab analysis. Performs refractometric or other tests, using standard procedures and equipment. Records operating data: weight, yield, gauge readings, and number of batches distilled.


25 Compounder D2H. 5

## Reported - Hourly

Weighs and/or measures specific quantities of ingredients, mixing them in sequence and proportion. Tends mixing or compounding equipment and controls time, heat, pressure, and color. May blend, filter, dry or grind. Maintains batch, time, weight, color, pressure, heat, production and/or other records.

|  | Base Pay |  |  |  |  |  |  |  |  | Cash Variable Pay |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{cc}\text { No. } & \text { No. } \\ \text { Orgns. } & \text { Empls. }\end{array}$ | Avg. | Wtd. Avg. | 10th | 25th | 50th | $\begin{aligned} & \text { orted } \\ & \text { 75th } \end{aligned}$ | 90th |  | No. Org. Avg. |
| Total Responses Company Size | $5 \quad 37$ | 14.49 | 14.08 | 13.26 | 13.26 | 13.26 | 15.71 | 16.15 |  |  |
| 51-150 | Insufficient Data | Insuffic | nt Data | -- | -- | -- | -- | -- |  |  |
| 251-500 | Insufficient Data | Insuffic | nt Data | -- | -- | -- | -- | -- |  |  |
| Lucas County | Insufficient Data | Insuffic | nt Data | -- | -- | -- | -- | -- |  |  |
| Area 3 | Insufficient Data | Insuffic | nt Data | -- | -- | -- | -- | -- |  |  |
| Area 4 <br> Match | Insufficient Data | Insuffic | nt Data | -- | -- | -- | -- | -- |  |  |
| Union | Insufficient Data | Insuffic | nt Data | -- | -- | -- | -- | -- |  |  |
| Non Union Industry Type | 310 | 14.65 | 15.70 | -- | 16.15 | 16.15 | 16.15 | -- |  |  |
| Manufacturing Non Durables/Construction Manufacturing Durables | $\begin{array}{cc} \text { Insufficient Data } \\ 3 & 12 \end{array}$ | Insuffic 14.14 | $\begin{gathered} \text { ent Data } \\ 15.50 \end{gathered}$ | 12.28 | 15.26 | 16.15 | 16.15 | -- 16.15 |  |  |

26 Mixer, Batch Maker D3H. 5
Reported - Hourly
Loads mixing machine with paste, resins, solvents, and dryers according to formula. Operates and unloads mixer. Usually maintains sufficient stocks of raw material.
Cleans mixing machine.


## Customer Service-I

## 63 Customer Service Rep., Senior I2S. 5 <br> Reported - Annually

Applies knowledge of organization, products, services and policies to provide a variety of customer services by mail, telephone and personal contacts. Provides pricing, delivery information and processes orders. Resolves customer questions, complaints and requests, involving policy interpretation. Processes adjustments in orders and billing. Serves as liaison between customers and various departments. Sets up new accounts, maintains records, prepares reports and related clerical duties. Operates computer. May train.


## Customer Service-I

## 64 Customer Service Rep., Junior I3S. 5

Reported - Annually
Provides efficient, courteous customer service through mail, telephone and personal contacts. Provides pricing and delivery information and processes orders. Resolves routine customer questions and complaints, or refers to higher levels. Serves as liaison between customers and various departments. Maintains records, prepares required reports, performs related typing/word processing and clerical duties. Operates a computer.


## Customer Service-I

## 65 Order Clerk 14H. 5 Reported - Hourly

Receives orders by mail, phone or personally from customer or company representative. Gives or sends price quotes. Fills out standard order sheets listing items ordered.
Sends or distributes sheets to proper departments to be filled. May check with credit department on orders for customer's credit rating.


## Customer Service-I

## 66 Cashier I5H. 5 Reported - Hourly

Responsible for cash control (receipt, verification, custody, transfer and accountability). Handles petty cash account. Prepares daily journal of financial transactions and forwards to bookkeeping department.


## Human Resource-T

## 136 HR Assistant T10S.5 Reported - Annually

Coordinates and administers a significant human resource area(s) or program(s). Answers routine questions related to personnel administration and interprets policy where clear-cut procedures and rules exist. Duties may pertain to a particular aspect of human resources or may be of a generalist nature. Possible activities may include interviewing, reference checking, recruiting, compiling/maintaining personnel statistics, maintaining performance records and job descriptions or providing documentation for workers' compensation claims or other issues. Performs clerical duties of a unique nature. Provides research assistance.


## Human Resource-T

## 137 Benefits Clerk T11H. 5 Reported - Hourly

Provides information to employees regarding eligibility, costs, filing procedures, and coverage parameters of company-provided benefits. Assists in resolving employee/carrier problems. Maintains records of employees' benefits coverage. Assists in employee benefits communications.


## Human Resource-T

## 138 Personnel Clerk T12H. 5 Reported - Hourly

Keeps employment records of company personnel. Adjusts records to reflect changes in employee status, rate, personal statistics, and benefits participation. May be responsible for detailed maintenance in specialized area, i.e., insurance, pension, S.U.B., and turnover. Compiles data for reports.

|  | Base Pay |  |  |  |  |  |  |  |  |  | Cash Variable Pay |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. Orgns. | No. Empls. | Avg. | Wtd. Avg. | 10th | Percen 25th | es Rep 50th | rted <br> 75th | 90th |  | No. Org. Avg. |
| Total Responses Company Size | 12 | 16 | 13.26 | 14.45 | 10.24 | 11.50 | 14.12 | 15.30 | 21.33 |  |  |
| 51-150 | Insuffic | ient Data | Insuffic | nt Data | -- | -- | -- | -- | -- |  |  |
| 151-250 | 4 | 4 | 12.13 | 12.13 | -- | -- | -- | -- | -- |  |  |
| 251-500 | 4 | 4 | 12.31 | 12.31 | -- | -- | -- | -- | -- |  |  |
| $500+$ | 3 | 7 | 16.64 | 17.42 | -- | 14.70 | 14.70 | 21.33 | -- |  |  |
| Geographic Area |  |  |  |  |  |  |  |  |  |  |  |
| Lucas County | 4 | 4 | 12.14 | 12.14 | -- | -- | -- | -- | -- |  |  |
| Wood County | 3 | 5 | 15.20 | 17.65 | -- | 12.13 | 21.33 | 21.33 | -- |  |  |
| Area 3 | 3 | 5 | 13.90 | 14.22 | -- | 13.10 | 14.70 | 15.10 | -- |  |  |
| All Other Ohio Counties | Insuffic | ient Data | Insuffic | nt Data | -- | -- | -- | -- | -- |  |  |
| Michigan | Insuffic | cient Data | Insuffic | nt Data | -- | -- | -- | -- | -- |  |  |
| Match |  |  |  |  |  |  |  |  |  |  |  |
| Union | 6 | 8 | 13.43 | 15.40 | -- | 11.09 | 13.89 | 21.33 | -- |  |  |
| Non Union Industry Type | 6 | 8 | 13.10 | 13.50 | -- | 11.50 | 14.29 | 14.70 | -- |  |  |
| Manufacturing Durables | 7 | 9 | 12.75 | 13.18 | -- | 11.50 | 13.41 | 14.70 | -- |  |  |
| Service | 5 | 7 | 13.98 | 16.08 | -- | 11.50 | 14.36 | 21.33 | -- |  |  |

## 182 Administrative Assistant AA3S.5 Reported - Annually

Provides a variety of administrative and staff support services to a unit. May assist in budget preparation and control activities. May assist in the preparation and control of records, statistics and reports regarding operations, personnel changes, etc. Administers programs, projects and/or processes specific to the operating unit served. May serve as liaison with others within and outside the company regarding administrative issues related to purchasing, personnel, facilities, and operations. May screen and interview job applicants and orient new employees. NOTE: This is not a secretarial position. Usually a high level non-exempt position.


183 Administrative Clerk, Level 2 AA4S. 5

## Reported - Annually

Performs clerical duties of some diversity. Requires the application of various standard procedures and the preparation or use of several types of forms, reports or records. May post data directly on record cards or other forms from information furnished. Posting may require checking or ordinary calculations. Analyzes standardized reports of various types, breaking down or building up data for various purposes, according to procedures. May prepare reports, orders or other forms such as: requisitions, schedules or control records of various types. May also compose letters in reply to correspondence relating to a variety of subjects which include difficult questions requiring data gathering and formulation of replies


184 Administrative Clerk, Level 1 AA5H. 5 Reported - Hourly
Performs routine clerical duties following definitely established or detailed instructions. May include typing, filing or making ordinary computations, with clearly defined principles requiring little or no judgment. May post/record data or other information not requiring interpretation. May sort and file letters, documents, and invoices and locate already-filed materials. Includes entry-level Clerk/Typist positions.


## 185 Office Services Assistant AA6H. 5

## Reported - Hourly

Provides general facilities administration support which may include responding to call for facility repair, the purchase of office supplies including stationery, business cards, name plates, handling special mail requests, printing services, petty cash account, and facility security functions. May assist with fixed asset inventories.

|  | Base Pay |  |  |  |  |  |  |  | Cash Variable Pay |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{cc}\text { No. } & \text { No. } \\ \text { Orgns. } & \text { Empls. }\end{array}$ | Wtd. <br> Avg. Avg. | 10th | $\begin{aligned} & \text { ercent } \\ & \text { 25th } \\ & \hline \end{aligned}$ | es Rep 50th | $\begin{aligned} & \text { orted } \\ & \text { 75th } \end{aligned}$ | 90th |  | No. Org. Avg. |
| Total Responses Company Size | 813 | 12.2813 .39 | 9.22 | 10.74 | 13.50 | 16.20 | 16.86 |  |  |
| 1-50 | 3 3 | 12.2312 .23 | -- | -- | -- | -- | -- |  |  |
| 51-150 | Insufficient Data | Insufficient Data | -- | -- | -- | -- | -- |  |  |
| 251-500 | Insufficient Data | Insufficient Data | -- | -- | -- | -- | -- |  |  |
| $500+$ Geographic Area | Insufficient Data | Insufficient Data | -- | -- | -- | -- | -- |  |  |
| Lucas County | $7 \quad 12$ | 12.8213 .80 | 10.38 | 10.92 | 14.85 | 16.20 | 16.97 |  |  |
| Area 3 <br> Match | Insufficient Data | Insufficient Data | -- | -- | -- | -- | -- |  |  |
| Non Union Industry Type | 813 | 12.2813 .39 | 9.22 | 10.74 | 13.50 | 16.20 | 16.86 |  |  |
| Manufacturing Non Durables/Construction | Insufficient Data | Insufficient Data | -- | -- | -- | -- | -- |  |  |
| Manufacturing Durables | Insufficient Data | Insufficient Data | -- | -- | -- | -- | -- |  |  |
| Service | $6 \quad 11$ | $12.71 \quad 13.82$ | 10.35 | 10.89 | 16.20 | 16.20 | 17.08 |  |  |

## 186 Telephone Operator/Receptionist AA7H. 5 <br> Reported - Hourly

Operates single position or monitor type switchboard. Acts as receptionist for office entrance. Receives and directs visitors to desired person or department. Places outgoing calls, sends and receives telegrams, relays messages and keeps records of all toll calls. Requires tact, good personality, and knowledge of company organization.


## 187 Telephone Operator AA8H. 5 Reported - Hourly

Fully qualified and experienced operator. Handles incoming and outgoing local, long-distance, and inter-company calls. Checks telephone bills. Works without close supervision on a complete variety of tasks associated with telephone activity. May handle public address system and do some incidental and simple clerical duties

|  | Base Pay |  |  |  |  |  |  |  |  |  | Cash Variable Pay |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. Orgns. | No. Empls. | Avg. | Wtd. Avg. | 10th | $\begin{aligned} & \text { Percen } \\ & \text { 25th } \end{aligned}$ | es Rep 50th | $\begin{aligned} & \text { orted } \\ & \text { 75th } \end{aligned}$ | 90th |  | No. Org. Avg. |
| Total Responses Company Size | 13 | 73 | 12.27 | 12.43 | 11.07 | 11.84 | 12.02 | 13.27 | 13.27 |  |  |
| 51-150 | Insuffic | ient Data | Insuffic | ent Data | -- | -- | -- | -- | -- |  |  |
| 151-250 | Insuffic | cient Data | Insuffic | ent Data | -- | -- | -- | -- | -- |  |  |
| 251-500 |  | 9 | 12.01 | 12.13 | -- | 12.02 | 12.36 | 12.36 | -- |  |  |
| $500+$ |  | 60 | 13.01 | 12.58 | 11.84 | 11.84 | 11.96 | 13.27 | 13.27 |  |  |
| Geographic Area |  |  |  |  |  |  |  |  |  |  |  |
| Lucas County |  | 62 | 12.39 | 12.50 | 11.01 | 11.84 | 11.84 | 13.27 | 13.27 |  |  |
| Area 4 <br> Match |  |  | 11.89 | 12.02 | 10.09 | 12.07 | 12.07 | 12.07 | 13.62 |  |  |
| Union | 5 | 25 | 12.15 | 12.81 | 10.83 | 12.65 | 13.27 | 13.27 | 13.27 |  |  |
| Non Union Industry Type |  |  | 12.35 | 12.23 | 10.82 | 11.84 | 11.84 | 12.07 | 12.53 |  |  |
| Whlsle/Retail/Trans/Communication Service | $\begin{gathered} \text { Insuffic } \\ 9 \end{gathered}$ | ient Data 67 | $\begin{gathered} \text { Insuffic } \\ 12.71 \end{gathered}$ | $\begin{aligned} & \text { ent Data } \\ & 12.51 \end{aligned}$ | 11.76 | 11.84 | 12.07 | 13.27 | 13.27 |  |  |
| Govt/Finance/Insurance/Real Estate | Insuffic | ient Data | Insuffic | ent Data | -- | -- | -- | -- | -- |  |  |

## 188 Mail Room Clerk AA9H. 5 Reported - Hourly

Performs a variety of routine activities in the mail room. Receives and opens incoming mail and sorts for distribution. Collects and delivers mail, messages, and reports to plant/office. Weighs and prepares all outgoing mail and some small parcel post items. Keeps records of postage charges.


## 189 File Clerk AA10H. 5 Reported - Hourly

Maintains general files using established filing system. Classifies, marks, sorts and files correspondence, specifications, drawings and other records. May involve planning and rearranging of files and keeping various records in conjunction with the files.

|  | Base Pay |  |  |  |  |  |  |  |  |  | Cash Variable Pay |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. Orgns. | No. Empls. | Avg. | Wtd. Avg. | 10th | $\begin{aligned} & \text { ercen } \\ & \text { 25th } \\ & \hline \end{aligned}$ | es Rep 50th | rted 75th | 90th |  | No. Org. Avg. |
| Total Responses Company Size | 17 | 71 | 9.73 | 9.21 | 7.55 | 9.00 | 9.00 | 9.00 | 11.79 |  | 37889.32 |
| 1-50 | Insuffic | cient Data | Insuffic | ent Data | -- | --- | ${ }^{--}$ | -- | -- |  |  |
| 51-150 |  | 5 | 10.43 | 10.43 | -- | 7.50 | 10.10 | 13.53 | -- |  |  |
| 151-250 | 4 | 11 | 8.75 | 8.25 | 7.55 | 7.55 | 8.51 | 8.51 | 9.61 |  |  |
| 251-500 | Insuffic | ient Data | Insuffic | ent Data | - - | -- | -- | -- | -- |  |  |
| 500 + |  | 49 | 11.24 | 9.47 | 9.00 | 9.00 | 9.00 | 9.00 | 10.96 |  |  |
| Geographic Area |  |  |  |  |  |  |  |  |  |  |  |
| Lucas County | 13 | 65 | 9.70 | 9.06 | 7.55 | 9.00 | 9.00 | 9.00 | 10.96 |  |  |
| Wood County | Insuffic | ient Data | Insuffic | ent Data | -- | -- | -- | -- | -- |  |  |
| Area 3 | Insuffic | cient Data | Insuffic | ent Data | -- | -- | -- | -- | -- |  |  |
| Area 4 | Insuffic | cient Data | Insuffic | ent Data | -- | -- | -- | -- | -- |  |  |
| Match |  |  |  |  |  |  |  |  |  |  |  |
| Union | 4 | 11 | 9.75 | 9.28 | 7.55 | 7.55 | 8.00 | 10.96 | 12.19 |  |  |
| Non Union Industry Type |  | 60 | 9.72 | 9.20 | 8.50 | 9.00 | 9.00 | 9.00 | 11.81 |  |  |
| Manufacturing Durables | 6 | 8 | 9.62 | 10.47 | -- | 8.13 | 10.62 | 13.00 | -- |  |  |
| Service | 8 | 60 | 9.42 | 8.97 | 7.55 | 9.00 | 9.00 | 9.00 | 10.76 |  |  |
| Govt/Finance/Insurance/Real Estate | 3 | 3 | 10.77 | 10.77 | -- | -- | -- | -- | -- |  |  |

## 193 Executive Secretary BB1S. 5

Reported - Annually
Performs advanced, diversified, and confidential secretarial and administrative duties requiring broad experience, skill and knowledge of policies and practices. Prepares correspondence, memoranda, reports, etc. Screens telephone calls and visitors. Resolves routine and complex inquiries. Schedules and maintains calendar of appointments, meetings, and travel itineraries. Coordinates related arrangements. Prepares and distributes minutes of meetings. May utilize the assistance of one or more lower level secretaries on a project basis. Operates word processing equipment and/or a personal computer. Typically provides secretarial services to an executive at the vice presidential level or equivalent, with responsibility for a major organization function, such as operations, manufacturing, human resources or sales.


## 194 Secretary-Legal BB2S. 5 Reported - Annually

Prepares papers and correspondence requiring knowledge of legal terminology and document formats such as: contracts, briefs, summonses, complaints, and motions. Answers telephone calls. Takes and relays messages. Operates word processing equipment and/or a personal computer.


## 195 Secretary-Senior BB3S. 5 Reported - Annually

Performs standard and advanced secretarial duties requiring considerable experience, skill and knowledge of policies and practices. Prepares routine correspondence, memos, reports, etc. Screens telephone calls and visitors. Resolves routine inquiries. Schedules and maintains calendar of appointments, meetings, and travel itineraries. Coordinates arrangements. May prepare and distribute minutes of meetings. Uses word processing equipment and/or a personal computer. Typically provides secretarial services to one or a few individuals.


## 196 Secretary-Intermediate BB4S. 5 Reported - Annually

Performs standard and some advanced secretarial duties requiring general experience, skill and knowledge of policies and practices. Prepares correspondence, memos, reports, etc. Answers and relays telephone calls or takes messages. Receives and directs visitors. Resolves routine inquiries. Schedules and maintains calendar of appointments, meetings, and travel itineraries. Uses word processing equipment and/or a personal computer. Typically provides secretarial services to several individuals.


## 197 Secretary-Junior BB5S. 5

Reported - Annually
Performs standard secretarial duties requiring limited experience, skill and knowledge of policies and practices. Prepares correspondence, memos, reports, etc. Answers and relays telephone calls or takes messages. Receives and directs visitors. Operates word processing equipment and/or a personal computer. Provides secretarial services to several individuals.


## 199 Payroll Clerk A CC2H. 5

## Reported - Hourly

Computes employee earnings based on timekeeper's report, individual time cards, and work or production tickets. Prepares and posts calculated data on payroll sheets, showing worker's name, working days, working hours, time rate, total payroll, overtime premium, deductions, taxes, and other allowances. Must have full knowledge of all payroll routines and procedures.

|  | Base Pay |  |  |  |  |  |  |  | Cash Variable Pay |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{cc} \text { No. } & \text { No. } \\ \text { Orgns. } & \text { Empls. } \end{array}$ | Wtd. <br> Avg. Avg. | 10th | $\begin{gathered} \text { Percent } \\ \text { 25th } \end{gathered}$ | es Rep 50th | $\begin{aligned} & \text { orted } \\ & \text { 75th } \end{aligned}$ | 90th |  | No. Org. Avg. |
| Total Responses Company Size | 4856 | 16.1716 .15 | 13.16 | 14.10 | 16.19 | 17.29 | 18.84 |  |  |
| 1-50 | Insufficient Data | Insufficient Data | -- | -- | -- | -- | -- |  |  |
| 51-150 | $6 \quad 6$ | 18.6518 .65 | -- | 14.68 | 17.89 | 23.10 | -- |  |  |
| 151-250 | $9 \quad 9$ | 15.3415 .34 | -- | 13.12 | 14.33 | 17.84 | -- |  |  |
| 251-500 | $14 \quad 14$ | 15.4515 .45 | 11.54 | 14.03 | 15.90 | 16.94 | 17.99 |  |  |
| $500+$ | 18 26 | 16.3716 .26 | 13.29 | 14.53 | 16.23 | 17.18 | 18.81 |  |  |
| Geographic Area |  |  |  |  |  |  |  |  |  |
| Lucas County | 2630 | 17.1317 .04 | 12.84 | 15.30 | 16.84 | 18.30 | 22.04 |  |  |
| Wood County | $6 \quad 7$ | $14.96 \quad 15.10$ | -- | 13.46 | 15.93 | 17.05 | -- |  |  |
| Area 3 | $9 \quad 9$ | 15.3815 .38 | -- | 13.76 | 15.29 | 16.89 | -- |  |  |
| Area 4 | 47 | 14.4214 .89 | -- | 13.29 | 14.25 | 16.63 | -- |  |  |
| All Other Ohio Counties | Insufficient Data | Insufficient Data | -- | -- | -- | -- | -- |  |  |
| Michigan Match | Insufficient Data | Insufficient Data | -- | -- | -- | -- | -- |  |  |
| Union | $20 \quad 24$ | 17.0816 .97 | 13.76 | 16.19 | 16.72 | 17.42 | 21.43 |  |  |
| Non Union Industry Type | 2832 | 15.5215 .54 | 12.85 | 13.47 | 15.45 | 17.15 | 18.42 |  |  |
| Manufacturing Non Durables/Construction | $6 \quad 6$ | 16.3016 .30 | -- | 14.03 | 15.88 | 18.65 | -- |  |  |
| Manufacturing Durables | $22 \quad 24$ | 15.9015 .84 | 13.29 | 13.47 | 15.64 | 17.17 | 18.29 |  |  |
| Whlsle/Retail/Trans/Communication | Insufficient Data | Insufficient Data | -- | -- | -- | -- | -- |  |  |
| Service | $17 \quad 23$ | 16.3816 .36 | 12.84 | 15.38 | 16.19 | 17.19 | 21.58 |  |  |
| Govt/Finance/Insurance/Real Estate | Insufficient Data | Insufficient Data | -- | -- | -- | -- | -- |  |  |

## 200 Payroll Clerk B CC3H. 5

## Reported - Hourly

Assists in completing payroll following standard procedures. Makes a variety of computations on employees' time cards, entering rates, total pay, and burden figures.
Checks computations of time keepers, writes and sorts checks, and records changes in clock numbers, rates and transfers.


202 Credit and Collection Clerk CC5H. 5
Reported - Hourly
Works under direct supervision. Prepares collection or adjustment letters to customers on outstanding or overdue accounts. Conducts periodic reviews of accounts receivable. Makes credit reference checks and maintains credit files. May operate a PC to input or update accounts.


## 273 Sales Assistant NN14H. 5 <br> Reported - Hourly

Provides clerical/administrative support to a sales office or centralized sales function. Processes data. Generates routine reports regarding sales results, sales force earnings, and market conditions. Maintains office records, calendars, and travel itineraries. Answers questions about the organization's products and/or services. May assist in customer service functions. Operates a computer terminal and/or personal computer.


## 276 Shipping and/or Receiving Clerk OO3H. 5

Reported - Hourly
Counts, weighs, and identifies items in receiving and/or shipping department. Checks items against vendors' invoices, bills of lading, and customers' orders. Records data: date, quantity, and source of destination of goods received or shipped. May assemble orders and/or store received items. Must keep accurate records. Detects and reports to supervisor damaged or defective items as well as any discrepancies in quantity or weight.

|  | Base Pay |  |  |  |  |  |  |  |  |  | Cash Variable Pay |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | No. Orgns. | No. Empls. | Avg. | Wtd. Avg. | 10th | $\begin{aligned} & \text { Percen } \\ & \text { 25th } \end{aligned}$ | $\text { es } \mathrm{Re}$ <br> 50th | $\begin{aligned} & \text { orted } \\ & \text { 75th } \end{aligned}$ | 90th |  | No. Org. Avg. |
| Total Responses Company Size | 68 | 173 | 13.31 | 13.19 | 10.03 | 11.00 | 13.46 | 15.16 | 16.64 |  | 810357.25 |
| 1-50 | 17 | 34 | 12.99 | 12.73 | 10.29 | 11.00 | 11.60 | 14.43 | 15.66 |  |  |
| 51-150 | 28 | 70 | 13.14 | 13.16 | 10.00 | 10.14 | 13.60 | 15.16 | 16.66 |  | 324880.00 |
| 151-250 | 8 | 32 | 12.44 | 12.44 | 10.75 | 11.40 | 11.95 | 14.09 | 14.09 |  |  |
| 251-500 | 7 | 15 | 14.39 | 14.19 | 10.14 | 12.16 | 14.27 | 16.64 | 16.85 |  |  |
| 500 + | 8 | 22 | 14.54 | 14.40 | 9.42 | 13.24 | 14.94 | 17.25 | 17.25 |  |  |
| Geographic Area |  |  |  |  |  |  |  |  |  |  |  |
| Lucas County | 26 | 65 | 12.55 | 11.87 | 9.48 | 10.12 | 11.25 | 13.24 | 15.46 |  | 324977.00 |
| Wood County | 12 | 20 | 12.50 | 11.95 | 9.37 | 10.24 | 11.60 | 13.49 | 14.44 |  |  |
| Area 3 | 15 | 39 | 14.16 | 14.00 | 11.00 | 12.30 | 14.30 | 15.79 | 16.64 |  |  |
| Area 4 | 10 | 41 | 14.26 | 14.63 | 11.50 | 14.09 | 15.16 | 15.16 | 17.25 |  |  |
| All Other Ohio Counties | Insuffic | cient Data | Insuffic | ent Data | -- | -- | -- | -- | -- |  |  |
| Michigan | 3 | 6 | 17.22 | 17.22 | -- | 16.64 | 17.50 | 17.51 | -- |  |  |
| Match |  |  |  |  |  |  |  |  |  |  |  |
| Union | 20 | 58 | 13.85 | 13.79 | 10.13 | 11.40 | 14.70 | 15.16 | 16.69 |  | 325281.33 |
| Non Union Industry Type | 48 | 115 | 13.09 | 12.89 | 10.00 | 10.75 | 12.30 | 14.43 | 16.64 |  | 51402.80 |
| Manufacturing Non Durables/Construction | 4 | 27 | 14.37 | 15.15 | 13.98 | 15.16 | 15.16 | 15.16 | 17.25 |  |  |
| Manufacturing Durables | 45 | 102 | 13.75 | 13.44 | 10.80 | 11.40 | 13.60 | 14.45 | 16.64 |  | 41892.25 |
| Whlsle/Retail/Trans/Communication | 12 | 27 | 11.60 | 11.06 | 9.85 | 10.12 | 10.75 | 11.60 | 14.16 |  |  |
| Service | 7 | 17 | 12.83 | 11.99 | 9.42 | 9.45 | 12.30 | 12.92 | 16.92 |  |  |

## 277 Stock Clerk 004H. 5 Reported - Hourly

Keep records of quantities of stock/materials in warehouse/stockroom. May also check material records prepared by others. Keeps abreast of materials or goods on order or in transit. Confers regularly with those charged with production or withdrawal of materials from inventory. Charges individuals or departments for withdrawals and for goods received.


